



Mr. Verma, the Project Director from Infoshare Ltd. is responsible for the successful launch of a new application. He assigns Sabia, the developer, for regression testing to verify existing and new features in the latest application version.

Infoshare Ltd's client is a financial institution and cannot afford any further delays. In the current hierarchical structure of Infoshare Ltd. inefficiencies are caused because of multiple levels of approval. Mr. Verma is looking for a solution without having to compromise on quality. In comes Hyphen2Cloud.



The custom adaptor automatically provisions the new server in AWS cloud on receiving notification from the HyphenDESK or any other 3rd party IT ticketing tool.

Hyphen custom cloud adaptor eliminates the need for any cloud engineer to manually provision a new server and introduces "Auto Ticketing 2 Auto Provisioning" feature in the IT Helpdesk framework of the organisation.



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