## Hyphen

HyphenMON: The Monitor A 'Class Apart'

Data Sheet

#### **About Me**

What gets monitored gets improved.

This was the thought that fired my maker's imagination when I was being designed in my maker's foundries. Simply stated, I am a centralized monitoring tool that executes synthetic monitoring, monitors infrastructure and applications, with deduplication and correlation. And all in a single pane of glass.

## **Your Monitoring Challenges**

When monitoring a sizable IT system, there are a number of factors we must maintain control over. Like multiplicity of monitoring tools in the light of multi-OEM IT infrastructure. Issues with reporting that may occur due to heterogeneity of metrics and KPIs of various Service Level Agreements in force, or monitoring a geographically diverse network, or managing multiple dashboards and multiple reporting locations with enormous amounts of data in healthcare for instance. Then if you are spread over multiple geographical locations, managing & monitoring the connectivity of different network architectures / monitoring sub-networks / overview of complete infrastructure's health can be challenging. Add to all of these the challenges of monitoring non-IT and unconventional IT systems (healthcare / industrial). A monitor's life is tough!



### The Benefits I Provide You

### **Centralized Monitoring:**

Whether there are multiple data sources, or multiple monitoring tools in your IT systems, I provide you provides a unified event console by consolidating all event and performance data in a **single pane** of glass.

## **Monitoring Legacy Systems:**

My makers write custom APIs and scripts wherever needed to fetch data from legacy systems. That makes it easy for me to monitor your legacy systems.

# Monitoring Unconventional IT Systems:

Think of IoT for smart technologies, or medical equipment in healthcare, or operational technology in the operational sector. Yes, I can monitor them all from multiple locations, in a single dashboard!

## **Deduplication Of Monitoring Alerts:**

Upon finding an unresolved incident, I do not create another alert, I just increase its count.

## **Correlating Based On Root Cause:**

If 5 spoke devices (say switches) are down due the hub (say a router) they are connected to, all I do is create an alert for the hub device.

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## **Key Technical Features**

#### Customer

- · Data Collection
- Agent Based Monitoring
- Agent–less Monitoring
- Distributed Monitoring
- · Centralized Management Visualization
- Scalability
- User Permissions
- Trend Prediction
- Service Checks
- Maintenance
- Integration with AD / OpenLDAP
- · Problem Detection
- Encryption
- · Auto Discovery
- Trigger Dependencies
- · LLD
- · Automatic Actions
- · Anomaly Detection
- · Event Correlation
- · IoT and Embedded
- · Zabbix API
- Alerting
- Escalations

### **Business Out Comes / Results**

- · Comprehensive Monitoring
- Versatile Compatibility
- Distributed Deployment
- · Centralized Deployment
- Proactive Monitoring
- Alert Correlation
- SNMP Enabled Monitoring

## **Supported Operating Systems**

#### Microsoft

- Windows Server 2022
- Windows Server 2019
- · Windows Server 2016
- Windows Server 2012
- Windows Server 2012 R2
- Windows Server 2008
- Windows Server 2008 R2
- Windows 8
- Windows 10



#### Linux

- · Ubuntu 9.x or above
- Red Hat Linux 9.0
- Red Hat Enterprise Linux 7.x

## **Supported Browsers**

- Google Chrome
- Mozilla Firefox
- Mac Safari
- Microsoft Edge
- Zoho Ulaa
- Brave

## **Supported Databases**

- · IBM DB2
- Postgres
- MS SQL
- · Oracle
- MySQL
- · REST API

## Recognition

Promising Brands of 2022 by Economic Times

## **Separate Packs Available For**

- Micro Focus ITOM
- · IBM Instana
- BMC Remedy
- · BMC TrueSight

## **Minimum System Requirement**

3 CPU (Dual Core) and 8 GB RAM. Need to be scaled up based on usage.

